

### **CASE STUDY**

## RENMEKLEEN SERVICES





# ALLEVIATING THE PRESSURES OF THE PANDEMIC



Established in 1997, RenMeKleen Services has built their reputation upon expertise in a wide range of disinfection needs such as housekeeping and janitorial services. With an impressive portfolio of clientele, including Sentosa, Starbucks, and the PSA HQ, RenMeKleen Services understands the need for exceptional cleaning standards and great customer service. Always looking to stand out from the competition, one key area they looked into was robotic technology, firmly believing that cleaning robots are the way forward in cleaning.

#### THE CHALLENGE

Apart from PSA HQ's extensive floor space, the time allocated for floor cleaning runs parallel to the time needed to get the building ready for the occupants—a tight schedule often at risk of overrunning. Furthermore, due to the onset of COVID-19, RenMeKleen found themselves in a difficult situation with the cleaning team now expected to manage the added responsibility of disinfection and sanitisation—on top of their regular labour-intensive cleaning duties. The challenge was finding a way to adhere to the cleaning schedule while still keeping costs manageable.





# AN INVALUABLE PART OF THE CLEANING TEAM

## THE SOLUTION

RenMeKleen partnered with LionsBot to formulate a cleaning plan for the PSA HQ that would manage the coverage and the cleaning schedule, allowing staff more time to perform other, more precise work, such as disinfection and touch-ups. As an autonomous cleaning robot, the LeoScrub can also be deployed during night shifts for extra cleaning, increasing the quality of the service without incurring additional costs.

The LionsCloud platform also allowed RenMeKleen to glean valuable insights into their cleaning efficiency, offering reports that can be presented to their client for assurance on the cleaning quality.

### **THE RESULTS**

Since deploying the LeoScrub, the staff at RenMeKleen have found it to be an invaluable part of the team. The team thoroughly enjoyed using the robot and appreciated its efficiency, with a combined total of 40 minutes saved per day. The team appreciated how much the LeoScrub has helped in their daily duties, lightening their workload so they can now comfortably dedicate their time to other cleaning duties. Additionally, the reliability and durability of the robot has kept costs manageable while being a pleasant addition to the building, delighting visitors wherever it rolls.

Over a year later, the LeoScrub is still working on a daily basis without fault or breakdown—a convincing and confident case that robots are the way forward in the cleaning industry.

ROBOTS DEPLOYED



"Before this, it was difficult to manage the tight cleaning schedule every day. With the LeoScrub, completing tasks have become so much easier, taking away the repetitive job of floor cleaning for us. We can set our mind at ease and focus on other work, such as disinfecting and sanitising, while the robot does its cleaning."

Naveen, Staff

"A year ago, we were in a difficult situation, managing COVID-19 disinfection on top of our usual cleaning. Since we've deployed the LeoScrub, my cleaners have been extremely satisfied with them and have recognised how much it has helped them. It has been deployed for almost a year now, and I have been extremely satisfied with it."

Landy Wong, Operations Director, RenMeKleen Services Pte Ltd, PSA HQ



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